1. Search result list including item from **Journal of Hand Therapy**

2. Click on Full Text Online link goes to here (even on campus), which appears to require a login:

3. However, if you choose **MARSHALL UNIVERSITY** from the drop-down menu and click **Log in** button, it will go to article below in full text.
4. Have already spoken to ProQuest and Serials Solutions. They are aware of the issue and are working on this. I agree this is very confusing; especially if a user is accessing from off-campus and sees our EZ Proxy login (below) first and then the ProQuest login screen.
Remote Access to MU Libraries Resources

Only enrolled Marshall students, faculty, and staff have remote access to library databases (see Off-Campus User Eligibility for details).

MUID: 
Birth Date (MMDD): 
Login

Birth Date: MMDD (for example, if your birth date is July 4, it is 0704)

Having trouble logging in?

- Forgot your MUID number? Check MUID Lookup.
- Turn off Marshall’s VPN client. This can interfere with logging on to the databases.
- If you use AOL 8 or older (America Online), minimize the AOL window while logged on and use Internet Explorer, Firefox, or Opera to connect to a database. This problem is fixed in AOL 9.
- Use the links from the Libraries’ homepage (http://www.marshall.edu/library). NOT links through either WebCT/VISTA or MyMU — the libraries’ databases can’t be accessed from WebCT/VISTA or MyMU.
- Report Login Problem.
- For immediate help, call the Reference Desk at (304) 696-2334.

Web Browser Details

- JAVA must be enabled.